



1301 Marina Village Parkway, Suite 105
 Alameda, CA. 94501
 Tel. No: 1-510-337-6600
 Fax No: 1-510-337-6614



RS-600



RS-500

WIRED-Beltpacks
REPAIR
INFORMATION
FORM (RIF)

Customer Info:	Customer Account #:	RA #:		
Contact Person ⁽¹⁾ :				
Phone No ⁽¹⁾ :		Payment Method		
Fax No:		Purchase Order #:		
Email ⁽¹⁾ :		Credit Card payment:	Please call in details 1-510-337-6600 ext. 668 or 689 or download and complete the Credit Card Authorization form	
Bill To Information:		Ship To Information (if different from Bill To address):		
Company Name:		Company Name:		
Address 1:		Address 1:		
Address 2:		Address 2:		
City:		City:		
State, Zip Code:		State, Zip Code:		
Country:		Country:		
! - Required				

Eligible Products are: RS-501, RS-502, RS-502-TW, RS-600, RS-601, RS-602, RS-603, RS-623R

Item	Model Number (1 per line)	Serial Number	Problem Description			Warranty (Y or N)?
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
Quantity to be Returned:	0		Repair Charge (per Item):	\$112.00	Total Due:*	\$0.00

* **Total Due** is payable at the time you return the beltpacks to the factory for repair. Items still under Standard Limited Warranty will be deducted from the total. Please verify the Quantity to be Returned is correct.

Please Note:

- 1) Electronic repair excludes cables and housing.
- 2) Some items may be beyond repair and returned to customer without repair at no charge.
- 3) Repair Charge includes return shipping (UPS Ground) to US locations. International shipping, expedited shipping, customs, taxes, duties are the responsibility of the customer.
- 4) All completed repairs come with a six-month warranty on the parts and labor.